



# HP LaserJet & Officejet Enterprise MFPs — Update firmware using the Embedded Web Server (EWS) & Enable “More Apps” to Use HP JetAdvantage Pull Print

## What you need to know first

Before performing a firmware update, review these requirements:

- If you have a third party solution, HP recommends contacting the vendor to make sure that the latest firmware version is compatible with the third party solution.
- A firmware update can require 10 to 30 minutes or more to complete depending on the speed of the computer and the connection type to the printer, and any print jobs pending in the printer queue.
- The firmware update process requires a network connection.
- Access to update the firmware will require administrator privileges on the device.

## 1 Download the latest firmware

1. Locate your HP JetAdvantage On Demand compatible MFP model from the list below and click on the link to **download firmware**. Then, **scroll down to the “Firmware” table**, and download the FutureSmart firmware bundle (look for the larger file to download).

Compatible HP LaserJet & Officejet Enterprise MFPs	Download firmware version
HP LaserJet Enterprise Color MFP M525 series	<a href="#">3.2.3 or later</a>
HP LaserJet Enterprise Color MFP M575 series	<a href="#">3.2.3 or later</a>
HP LaserJet Enterprise MFP M630 series	<a href="#">3.3.1 or later</a>
HP LaserJet Enterprise MFP M680 series	<a href="#">3.2.3 or later</a>
HP LaserJet Enterprise MFP M725 series	<a href="#">3.2.3 or later</a>
HP LaserJet Enterprise Color MFP M775 series	<a href="#">3.2.3 or later</a>
HP LaserJet Enterprise MFP M830 series	<a href="#">3.2.3 or later</a>
HP LaserJet Enterprise MFP M880 series	<a href="#">3.2.3 or later</a>
HP Officejet Enterprise Color MFP X585 series	<a href="#">3.2.3 or later</a>

2. Optionally, download the **Readme** file to view the latest enhancements and fixes.
3. Click **Open** folder or **browse** to the location where you saved the file, right click the **.zip** file, and extract all files. *Note the location of the .bdl file.*
4. The firmware file is in the format “**xxxxxxx.bdl**” where “**xxxxxxx**” indicates the firmware version. This file will not launch or install automatically.

## 2 Update the firmware through Embedded Web Server (EWS)

The EWS can be used to update the firmware remotely on a network-connected device when the **printer is in a ready state**. Follow the instructions below:

1. Go to the **Embedded Web Server (EWS)** for your device that was previously opened.
2. Click the **General** tab.
3. In the left pane, click **Firmware Upgrade**, and then click **Choose file** under install new firmware section.  
*Note: If an “administrator password must be set” warning displays, click the **Security** tab, click the **General Security** option in the left pane, and then under the **Set the Local Administrator password** section, reset the password.*
4. Browse to the location where the firmware files were extracted, select the **.bdl** file, click **Install**, and then wait for the update process to complete.  
*Note: Do not close the browser window until the HP Embedded Web Server (EWS) displays the confirmation page.*
5. On the EWS confirmation page, select **Restart Now**, or turn the product **Off** and then **On** again.
6. After the printer or MFP is back online, verify that the new firmware version is installed.  
*Note: You can view the Firmware Revision and Datecode under the **Current Firmware** section of the **Firmware Upgrade** page found on the **General** tab of the EWS.*
7. To enable “**More Apps**” click on the “**Web Services Tab.**”
8. Locate the “**More Apps**” link in the left navigation bar and click it.
9. Click the **check box** next to “**Enable More Apps.**”
10. Scroll to the bottom right of the browser window and click the “**Apply**” button.
11. Close out of the EWS window and return to **HP JetAdvantage Pull Print** and click “**Continue**” to complete the setup wizard.